

Redressal of Complaints received /against during 2009-10
Sahara Mutual Fund : Total no of folios as on 31/03/2010 : 43815

Complaint code	Type of complaint	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No of complaints received during the year	Resolved				Non Actionable	Pending			
				Within 30 Days	30- 60 Days	60-180 Days	Beyond 180 days		0-3 months	3 - 6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	0	84	84	0	0	0		0	0	0	0
I B	Interest on delayed payment of Dividend	0	0	0	0	0	0		0	0	0	0
I C	Non receipt of Redemption Proceeds	9	46	45	0	0	9		1	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0		0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	23	23	0	0	0		0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0		0	0	0	0
II C	Non receipt of Annual Report /Abridged Summary	0	0	0	0	0	0		0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0		0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0		0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0		0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0		0	0	0	0
III E	Non updation of changes viz.address, PAN,bank details,nomination, etc	0	0	0	0	0	0		0	0	0	0
IV	Others	0	0	0	0	0	0		0	0	0	0
TOTAL		9	153	152	0	0	9	0	1	0	0	0