Sahara Mutual Fund

Disclosure of investor complaints for the year 2013-14 Total Number of Folios under all schemes: 31504

	Type of Complaint#			Action on (a) and (b)								
Complaint Code		(a) No. of Complaints pending at the beginning of the year	(b) No of complaints received during the year	Resolved			*Non Actionable	Pending				
				Within 30 Days	30- 60 Days	60- 180 Days	Beyond 180 days		0-3 mths	3 - 6 mths	6-9 mths	9-12 mths
ΙA	Non receipt of Dividend on Units	0	14	14	0	0	0	0	0	0	0	0
ΙΒ	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
IC	Non receipt of Redemption Proceeds	0	6	6	0	0	0	0	0	0	0	0
ID	Interest on delayed Payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
IIΒ	Discrepancy in Statement of Account	0	3	3	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report /Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or Excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz.address, PAN,bank details, nomination, etc	0	5	5	0	0	0	0	0	0	0	0
IV	Others**	0	4	4	0	0	0	4	0	0	0	0

[#] including against its authorized persons/ distributors/ employees etc.* Non actionable means the complaint that are incomplete / outside the scope of the mutual fund ** Not pertaining to Sahara Mutual Fund.